

# Return Form

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We want you to be completely satisfied with your purchase. For that reason, we accept returns within **14 days** of delivery for most items\*. Items must be unaltered, unworn and in the original packaging. The price of shipping returns will be at the expense of the customer. Please fill out the form below.

First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Order #: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

Email Provided at Checkout: \_\_\_\_\_

Quantity	Item # (SKU)	Item Name	Reason Code

**Reason Codes:**

- 1. Color not as expected
- 2. Fit not as expected
- 3. Quality not as expected
- 4. Broken/damaged
- 5. Wrong item received
- 6. Other: \_\_\_\_\_

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**Please Note:** All refunds will be issued to the original form of payment only. Notifications regarding your return and/or refund will be via the email you provided at checkout. Please allow 2-3 weeks for processing. We want your experience to be pleasant and will do what we can to sort out any issues. Contact us at: **customercenter@kcraftsnet** \*Custom orders are not eligible for return. Worn earrings are also not eligible for returns due to health and safety reasons.

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Ship this completed form and your item(s) in the original packaging to:

Kcrafts  
21001 San Ramon Valley Blvd  
Suite A4168  
San Ramon, CA 94583